

# Release Notes & Installation Instructions

## Medtech32

ACC Subsidy Update for  
Physiotherapy Services

(Effective 1 August 2019)



*This document contains important information for Medtech32 users. Please ensure that it is circulated amongst all relevant staff. We suggest that the document is filed safely for future reference.*

## ACC Subsidy Update – 1 August 2019

ACC has advised following changes to the Physiotherapy Services:

- 1) A price increase of 4.90% applies to PT01, PT02, PTCG, PT21, PT22 & PT14.
- 2) New service items are introduced for Telehealth follow-up consultations, Moonboot and Knee Brace, DHB consultations and Physiotherapy Specialist consultations.

This release will install the following ACC subsidy amendments for **Physiotherapy Services**, effective from **1 August 2019** within Medtech32:

Contract Class	Service Item Code	Service Description	Flat Rate (GST inclusive)	Secondary Amount (GST inclusive)
Physiotherapy Services	PT01	Physiotherapy Services - Consultation, Initial	\$ 55.23	N/A
Physiotherapy Services	PT02	Physiotherapy Services - Consultation, Follow up	\$ 41.42	N/A
Physiotherapy Services	PTCG	Physiotherapy Services - Group rate: elective surg	\$ 25.99	N/A
Physiotherapy Services	PTTH	Physiotherapy Services - Telehealth Followup Cons	\$ 27.27	N/A
Physiotherapy Services	PT21	Physiotherapy Services - Consult, Initial: Offsite	\$ 39.00	N/A
Physiotherapy Services	PT22	Physiotherapy Services - Consult, Followup:Offsite	\$ 25.99	N/A
Physiotherapy Services	PTE1	Physiotherapy Services - Crutches Hire	\$ 23.00	N/A
Physiotherapy Services	PTE2	Physiotherapy Services - Moon Boot	\$ 115.00	N/A
Physiotherapy Services	PTE3	Physiotherapy Services - Knee Brace	\$ 115.00	N/A
Physiotherapy Services	PT14	Physiotherapy Services - Written Report & Liaison	\$ 55.23	N/A
Physiotherapy Services	PT31	Physiotherapy Services - DHB Initial Consultation	\$ 74.22	N/A
Physiotherapy Services	PT32	Physiotherapy Services - DHB FollowUp Consultation	\$ 52.39	N/A
Physiotherapy Services	PTS1	Physiotherapy Services - Specialist First Consult	\$ 460.00	N/A
Physiotherapy Services	PTS2	Physiotherapy Services - Specialist Follow Up	\$ 230.00	N/A

The ACC subsidies for the services given below have not changed and hence the subsidy will not be updated:

1. Treatment Injury Information on Lodgement (2152)
2. Photocopying of Clinical Notes (Electronic) (COPY)
3. Provision/preparation of Complex Clinical Notes/Reports (STPR)
4. Physiotherapy Services - Crutches Hire (PTE1)

## Installation Prerequisites Checklist

1.	Check the current installed Medtech32 version [ <b>Help ▶ About Medtech32</b> ]. The practice must be on the following Medtech32 version: <ul style="list-style-type: none"> <li>• <b>22.16 Build 5963 (or higher)</b></li> </ul>	<input type="checkbox"/>
2.	Users are not required to be logged out before running this release. However, users will need to log out and then login for these changes to take effect.	<input type="checkbox"/>
3.	Ensure you are logged onto Windows with Full Administrative rights when performing ANY installation, update or maintenance.	<input type="checkbox"/>
4.	Ensure you are logged onto the Medtech32 Server.	<input type="checkbox"/>
5.	Check that this document has been reviewed and understood.	<input type="checkbox"/>

## Location of Installer

### For practices that are registered on the Insight Customer Portal

- 1) Visit the Insight Customer Portal at:  
<https://insight.medtechglobal.com/downloads/medtech32/>
- 2) Enter your User Name and Password
- 3) Locate the update called **ACC Physiotherapy Subsidy Update (August 2019)**
- 4) Review the release notes (inc. upgrade instructions) for the update.
- 5) Download and install the update when convenient for your.

### For practices that are NOT registered on the Insight Customer Portal

- 1) Visit our website at <https://www.medtechglobal.com/nz/support-nz/mt32-downloads-nz/>
- 2) Locate the update called **ACC Physiotherapy Subsidy Update (August 2019)**
- 3) Review the release notes (inc. upgrade instructions) for the update.
- 4) Download and install the update when convenient for your.

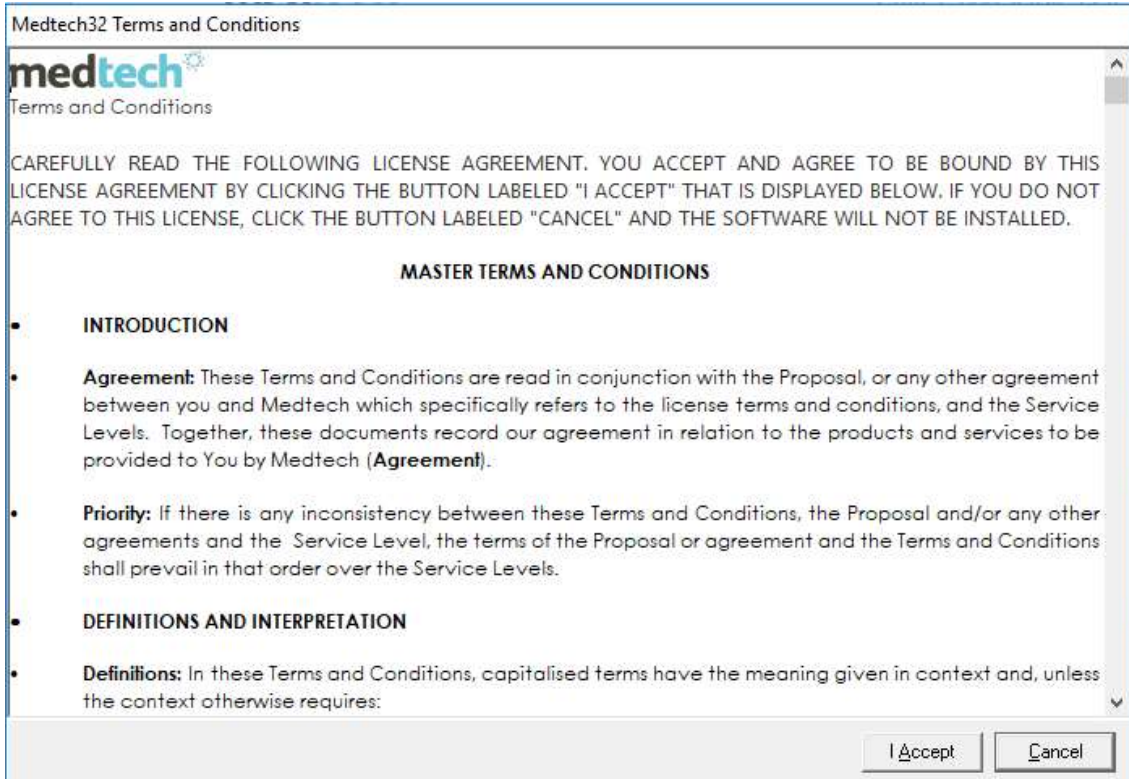
**Medtech Cloud:** Practices will be updated automatically to this release, and will be informed via an upgrade schedule notification.

## Medtech32 ACC Subsidy Update Installation

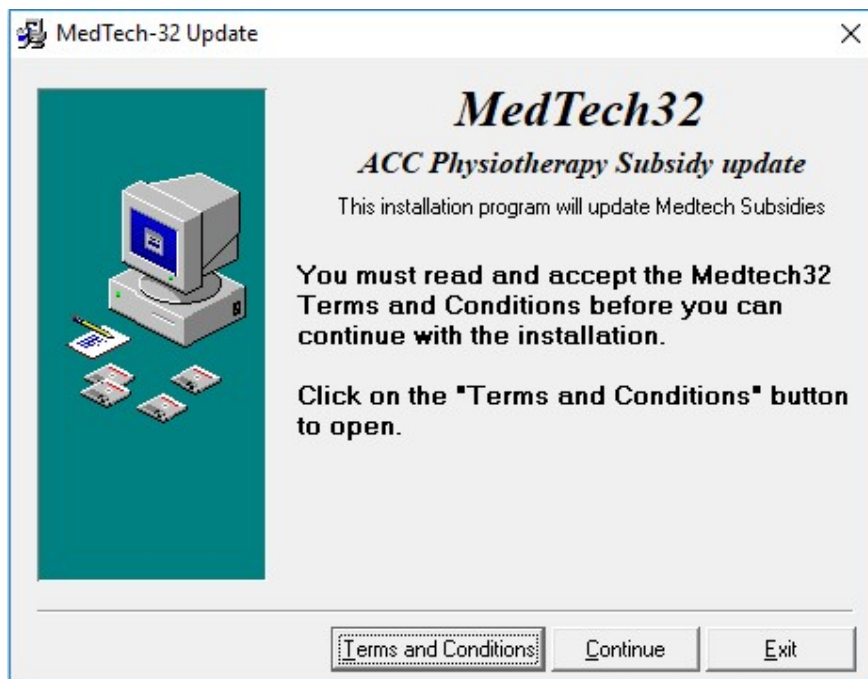
1. Ensure that you have completed and checked all the items in the **Installation Prerequisites Checklist** above.
2. Download the **ACC Physiotherapy Subsidy Update (August 2019) Installer** as described above.
3. Double-click on the **EXE** to start the installation process.
4. If any security warnings appear in your environment, select **Run**.
5. The **ACC Subsidy Update 1st August 2019** Installation Wizard will appear.



6. Click the **'Terms and Conditions'** button to proceed; the 'Medtech32 Terms and Conditions' window is displayed.



7. Click the '**I Accept**' button once you have read and understood the Terms and Conditions.
8. Click on the '**Continue**' button to proceed with the installation.



9. Once the update is completed, the following message will be displayed.



10. Click on **OK** to close the installation screen.

11. Immediately contact **Medtech Support** if you encounter any problems during the installation process.

For further information, or any other queries regarding the changes in this release, please contact Medtech Support via:

- **Insight:** <https://insight.medtechglobal.com/>
- **Online Chat:** [www.medtechglobal.com](http://www.medtechglobal.com)